



# Department for Transport

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To whom it may concern,

## Access to hygiene facilities for drivers

This letter has been produced by the Department for Transport and the Health and Safety Executive (HSE), to reassure drivers, and to remind businesses of their obligations under the Workplace (Health, Safety and Welfare) Regulations 1992, to provide suitable toilet and hand washing facilities to drivers visiting their premises.

Businesses which make or receive deliveries, should ensure that drivers have easy and safe access to toilets and hand washing facilities to support their health and wellbeing whilst carrying out their important work, which supports the economy.

## Preventing access is against the law.

Regulations 20 and 21 state that suitable and sufficient sanitary conveniences and washing facilities shall be provided at readily accessible places and that hot and cold running water and soap must be available to use. Whilst this obligation for business is not new, ensuring that hygiene facilities are made available to visiting drivers is especially important during the current COVID-19 crisis, to avoid unwanted public health implications and to help tackle the spread of the virus, at a time when there are fewer locations operating with facilities that drivers can access.

[HSE guidance states that drivers must have access to welfare facilities located in the premises they visit as part of their work.](#) The responsibility in law to provide access rests with the person in control of the premises.

You can obtain more information on infection control by contacting:

Public Health England: [www.gov.uk/government/organisations/public-health-england](http://www.gov.uk/government/organisations/public-health-england)

Public Health Wales: [www.wales.nhs.uk](http://www.wales.nhs.uk)

Health Protection Scotland: [www.hps.scot.nhs.uk](http://www.hps.scot.nhs.uk)

Yours faithfully,

Baroness Vere of Norbiton  
Parliamentary under Secretary of State  
Department for Transport

Sarah Albon, CEO, HSE